

entertee

Privacy Notice

This document sets out the Privacy Notice in relation to our processing and use of our customer data. In this policy the terms 'you' and 'your' refer to the person and data relating to whom we may process from time to time being our customer, representative of our customer or visitor to our website.

This privacy notice explains how we handle the collection, processing, use and disclosure of your personal data.

At Entertee Hire the fundamental principles related to personal data are as follows:

- We are thoughtful about the personal information we ask you to provide and the personal information that we collect about you
- We store personal information for only as long as we have a reason to keep it
- We aim to make it as simple as possible for you to control what information we hold
- We aim for full transparency on how we collect, use and share your information.

What information we collect about you

In order to fulfil the requests of our clients you may be requested to provide some or all of the following:

- Your name
- Your e-mail address
- Your mailing/postal address
- Your delivery address
- Your telephone number
- Your contact details

Where Entertee collect such information

Entertee collects personal information when you register with us, make an enquiry or place an order.

Once registered with Entertee your details will be used for quoting, completing orders and Entertee's own advertising purposes. You can unsubscribe at any time.

How Entertee will use the information about you

We collect and process information about you only for the indicated purposes below:

- Process your order
- Manage your account
- Payment process
- Deliver products/services based on your enquiries and orders
- Improve the quality of our products and develop new ones
- Analyse trends
- Improve site design and security

All personal data will be treated confidentially. The personal data collected about you will be processed, used and stored for the purpose of processing and executing your order, including credit checks, personalization of the website and marketing activities.

If necessary, your data will also be transmitted to service partners (e.g. transport services) and processed and used by them only for the consented purpose. Entertee will not share any of your information with companies outside the group.

Subject Access Request

You have the right to request about your data we process or store. You may ask us to correct information you think is inaccurate or remove it at any time (within legal, regulatory and contractual constraints).

Other Websites

If you approach us or connect to our website through a third party site or social media, that site may pass information to us, such as user ID, name associated with that ID, e-mail address and location, plus other information from cookies placed on you computer or your device.

Complaints

If you have a concern about how Entertee process your personal data you can contact our Data Protection Officer on dpo@entertee.com.